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**Questions you must ask  
before hiring a contractor to  
install landscape lights**

# 1

## Are they Licensed, Bonded and Insured?



If you hire an unlicensed contractor, you have no recourse in case of faulty work. A licensed contractor is required to participate in arbitration hearings if any disputes arise. The Contractor State License Board (CSLB) makes it easy to check online: Click on the link and enter the name of the contractor.

<https://www2.cslb.ca.gov/onlineservices/CheckLicenseII/checklicense.aspx>

Additionally, we have a \$2 million dollar insurance policy. While we are careful and prefer not to use it, it is an additional peace of mind for our clients! You can check our insurance here:

<https://www.elegantoutdoorlighting.com/liability-insurance>



# 2

## Do they have positive reviews online?



What others think is often representative of the service you will receive:

Yelp!

<https://www.yelp.com/biz/elegant-outdoor-lighting-el-dorado-hills>

HomeAdvisor

<http://www.homeadvisor.com/rated.ElegantOutdoorLighting.16381654.html>

Angies List

<https://www.angieslist.com/companylist/us/ca/el-dorado-hills/elegant-outdoor-lighting-reviews-5830038.htm>

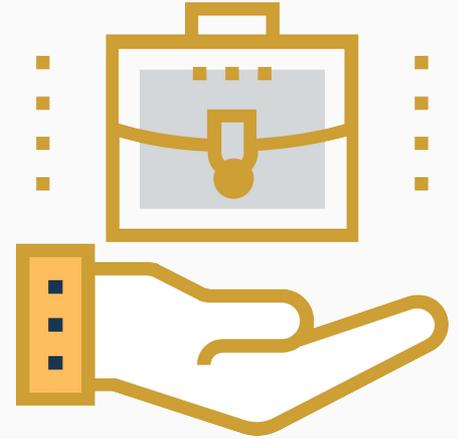
BBB (Better Business Bureau)

<https://www.bbb.org/sacramento/business-reviews/landscape-lighting/elegant-outdoor-lighting-landscaping-nc-in-el-dorado-hls-ca-47018354>

# 3 Do they have a portfolio of work to show you at night?



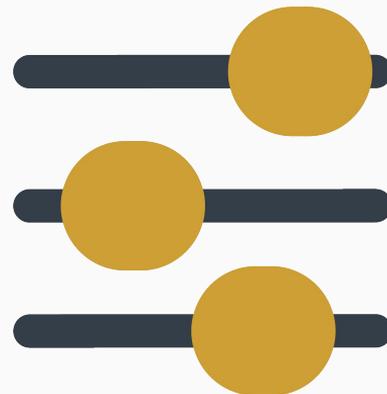
We have extensive pictures on our website, a drive-by preview list of homes with lighting in the front yard and we can even schedule a tour of lighting projects for qualified clients.



# 4 Do they perform a night time adjustment?



Because small, minute changes at the light fixture can affect the lighting way up in the canopy, even lighting experts need to adjust the lights at night in order to get the best lighting portrait.

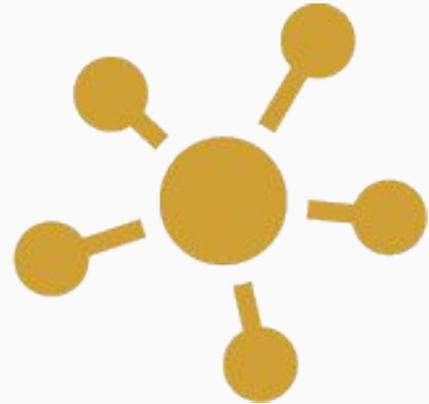


# 5 How do they make water-tight connections?



All of our connections are in heat shrink or completely encased in silicone (not just in the nut).

Anything less, and moisture will invade the cable and cause corrosion and shortened lifespan.



# 6 What Lighting Certifications do they have?



We carry a Certified Low Voltage Lighting Technician (CLVLT) from the Association of Lighting Professionals (ALP) and are working on our Certified Outdoor Lighting Professional (COLP) certification.



# 7

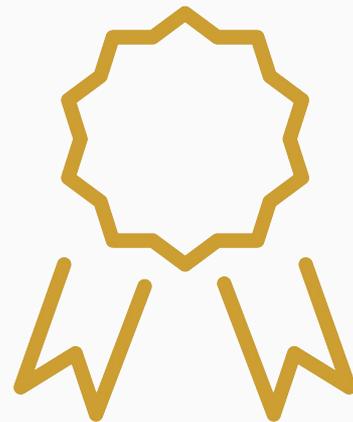
## What warranties does the equipment have?



Our Lights have a 10-15 year warranty and our transformers have a lifetime warranty.

40000 hours is NOT a warranty. It's an estimate cheaper manufacturers use for their products. But it excludes the most vulnerable parts of the light engine (the electrical driver)!

Quality manufacturers warranty their products for years, not hours.





Call us today for your free design consultation:

916-256-5545